Making the Digital Single Market work for copyright: extending the Satellite & Cable Directive to content services online*

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Abstract: Despite 25 years of copyright harmonization the law of copyright in the EU has remained, essentially, national and territorial. For the world of tangible (physical) goods a similar problem of market fragmentation was solved decades ago by the ECJ establishing a rule of ‘Community exhaustion’ of the right of distribution. Ever since, goods incorporating intellectual property, such as records, books and trademarked clothing, may circulate freely across the EU after their initial authorized marketing in a Member State. Why not introduce a similar rule for the world of non-physical distribution? We do have an interesting precedent. Satellite broadcasting market suffered from similar copyright problems as the online content services market today. In 1993 the Sat-Cab Directive solved such problems stating that satellite broadcasting is a relevant act for copyright purposes only in the country of origin of the signal. As a consequence, a license to broadcast audiovisual content by satellite would be needed only in the Member State from where the satellite signal was uplinked. This article examines the legal ramifications of the extension of the country of origin principle to the online environment.

Summary: 1. Introduction; 2. Geo-blocking and territorial rights; 3. Extending the Satellite and Cable Directive’s country of origin rule: 3.1 Current legal framework for satellite broadcasting; 3.2 Extending the country of origin rule to the Internet: legal issues; 4. Conclusion.

1. Introduction

Despite 25 years of copyright harmonization the law of copyright in the EU has remained, essentially, national and territorial. As a consequence: (1) copyright can be (and will be) fragmented along nationally defined territorial lines, and (2) an act of streaming or uploading content on the Internet will generally amount to ‘communication to the public’ or ‘making available’ in all EU states where the content can be received or downloaded. Therefore, an online content provider who wishes to reach out to all consumers in the EU needs to acquire licenses for all 28 Member States – often from different (nationally operating) right holders and collecting societies. For many online content providers, especially in the audio-visual field, these licensing

* This article is partly based on a study conducted for BEUC, the umbrella group of European consumer unions
hurdles are unsurmountable, and instead will resort to technical measures aimed at restricting access to content on the basis of the users’ geographical location, such as ‘geo-blocking’ and ‘geo-filtering’.

For the world of tangible (physical) goods a similar problem of market fragmentation was solved decades ago by the ECJ establishing a rule of ‘Community exhaustion’ of the right of distribution. Ever since, goods incorporating intellectual property, such as records, books and trademarked clothing, may circulate freely across the EU after their initial authorized marketing in a Member State. Why not introduce a similar rule for the world of non-physical distribution? If such a rule is already justifiable, and viable, in the analogue world, it could make even greater sense in the borderless world of the Internet.

We do have an interesting precedent. In 1993 the European legislature adopted the Satellite and Cable Directive – a directive far ahead of its time by focusing not on harmonizing substantive rights, but on the problems of rights clearance for cross-border audiovisual services. In those days, the fledgling satellite broadcasting market suffered from similar copyright problems as the online content services market today. Providers of trans-border satellite broadcasting services had to clear rights for all countries within the “footprint” of the satellite transponder. The solution offered by the Directive was both elegant and simple: satellite broadcasting is a relevant act for copyright purposes only in the country of origin of the signal. As a consequence, a license to broadcast audiovisual content by satellite would be needed only in the Member State from where the satellite signal was uplinked.

Why not extend this model to the internet? Previous Commissions have played with the idea on several occasions, but each time stakeholders firmly rejected the idea. The ongoing EC Consultation on the review of the Satellite and Cable Directive, more forcefully, suggests that the time now may be ripe for extending the Directive’s country of origin approach to audiovisual services offered online. This article examines the legal ramifications of such an extension. It commences with a general description of the rule of territoriality in copyright law; it goes on to examine and possibly solve various legal problems raised by such an extension; and then concludes.

2. Geo-blocking and territorial rights

Despite the promise and potential of the Internet as a medium that ‘knows no borders’, location-based restrictions of access to online services have in recent years become a common occurrence.
A European Parliament study published in 2013\(^1\) distinguishes two types of geographical discrimination: ‘geo-blocking’\(^2\) (i.e. refusal to sell) and ‘geo-filtering’ (i.e. conditioning of sales or re-routing of services) – in both cases based on the geographical location of the consumer. In the area of audiovisual services both types of geographical restrictions regularly occur.\(^3\) For example, international sports content provided by national broadcasters online – whether in real time or as ‘catch-up’ service – is frequently geo-blocked,\(^4\) whereas Netflix – the dominant video-on-demand streaming service in Europe – applies geo-filtering to automatically adjust its catalogue of available films and television series to the current location of its subscribers.

Geo-blocking and geo-filtering of audiovisual services are usually, but not solely,\(^5\) related to the territorial allocation of copyrights and neighboring rights. Copyright creates exclusive rights in works of literature, science and art. In the European Union, despite almost twenty-five years of harmonization of copyright, copyright has remained essentially national law, with each of the Union’s 28 Member States having its own national law on copyright and neighboring (related) rights. The exclusivity that a copyright confers upon its owner is, in principle, limited to the territorial boundaries of the Member State where the right has been granted. This is a core principle of copyright and related rights, enshrined in the Berne Convention and other international treaties, which – because of the obligation under the EEA for Member States to adhere to the Berne Convention – can been described as ‘quasi-acquis’.\(^6\) In its Lagardère ruling\(^7\) the CJEU has confirmed the territorial nature of copyright and related rights.

The territorial nature of copyright has several legal consequences. One is that due to the rule of national treatment found inter alia in art. 5(2) of the Berne Convention, works or other subject matter protected by the laws of the Member States are protected by a bundle of 28 parallel (sets


\(\text{\footnotesize\(^2\) Geo-blocking is “the practice of restricting access to content based upon the user's geographical location” (Wikipedia, entry ‘Geo-blocking’, consulted October 14, 2015; see also ‘A Digital Single Market Strategy for Europe - Analysis and Evidence’, EC Working Paper, SWD(2015) 100 final, Brussels, 6 May 2015, p. 21.}


\(\text{\footnotesize\(^4\) EC Working Paper, p. 26.}

\(\text{\footnotesize\(^5\) Another reason for applying location-based restrictions in the realm of audiovisual services may relate to broadcasting law (e.g. the remit of public broadcasters may be limited to services offered to national residents). See European Commission, Directorate General Internal Market and Services Directorate D – Intellectual property, D1 – Copyright, Report on the responses to the Public Consultation on the Review of the EU Copyright Rules, July 2014 [EC Report on EU Copyright Rules Consultation], p. 8-9.}

\(\text{\footnotesize\(^6\) J. GASTER, ZUM 2006/1, p. 9.}

\(\text{\footnotesize\(^7\) Lagardère Active Broadcast, ECJ 14 July 2005, case C-192/04.} \)
of) exclusive rights. A direct consequence of territoriality is, therefore, that copyright in a single work of authorship can be ‘split’ into multiple territorially defined national rights, which may be individually owned or exercised for each national territory by a different entity.

The other consequence follows from the rule of private international law enshrined in the Rome Regulation, that the law of the country where protection is sought governs instances of copyright infringement.\(^8\) This rule implies that making a work available online affects as many copyright laws as there are countries where the posted work can be directly accessed. In other words, copyright licenses for such acts need to be cleared normally in all countries of reception, that is, in case of a service aimed at the entire European Union, in all 28 Member States.\(^9\)

The present European Commission has in multiple policy documents identified geo-blocking and other forms of geographical discrimination as obstacles to the Digital Single Market,\(^10\) and on December 9, 2015 proposed a Regulation “on ensuring the cross-border portability of online content services in the internal market” that would oblige content providers to guarantee so-called content portability to subscribers ‘temporarily present’ in other Member States.\(^11\) While the proposed Regulation deserves applause for offering a practical solution to a problem that has aggravated travelers within the EU for several years, its scope is extremely limited. It does not address geo-blocking or geo-relocation of content in non-subscriber relations. More generally, it does not solve the licensing problems associated with copyright’s territorial nature, which have caused or enhanced market fragmentation, inflicted unnecessarily transaction costs, and raised barriers to entry to the digital content markets in the EU. What the Digital Single Market really needs are more ambitious measures.

3.Extending the Satellite and Cable Directive’s country of origin rule

Apart from the codification of the rule of Union-wide exhaustion, which permits the further circulation of copyrighted goods within the European Union upon their introduction on the

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8 Art. 8 of the Rome II Regulation.
market in the European Union with the local right holder’s consent, the only structural legislative solution to the problem of EU market fragmentation by territorial rights can be found in the Satellite and Cable Directive of 1993. According to article 1(2)(b) of the Directive, a satellite broadcast will amount to communication to the public only in the country of origin of the signal, i.e. where the ‘injection’ (‘start of the uninterrupted chain’) of the program-carrying signal can be localised. Thus the Directive departs from the so-called ‘Bogsch theory’, which held that a satellite broadcast requires licenses from all right holders in all countries of reception (i.e. within the footprint of the satellite). Since the transposition of the Directive only a license in the country of origin (home country) of the satellite broadcast is needed. Thus, at least in theory, a pan-European audiovisual space for satellite broadcasting is created, and market fragmentation along national borders is avoided, by avoiding the cumulative application of several national laws to a single act of satellite broadcasting.

Why not extend, or apply by analogy, to the Internet the ‘injection right’ model of the Satellite and Cable Directive? This is by no means a novel idea. Already in the 1995 Green Paper that paved the way to the Information Society Directive, 12 the European Commission played with the idea of applying the Directive’s country of origin approach to the Internet. But this suggestion was immediately and unequivocally discarded by all right holders consulted. In a Staff Working Document that accompanied the Communication of the Commission on ‘Creative Content Online’, the possibility of extending the Satellite and Cable Directive’s country-of-origin approach to the Internet was once again extensively discussed, 13 without however resulting in an EC policy initiative.

The ongoing EC Consultation on the review of the Satellite and Cable Directive, yet again, contemplates extending the Directive to the online world, in particular to radio and television services offered online. According to the accompanying press announcement, “The Commission wants to assess, first, to what extent the Satellite and Cable Directive has improved consumers’ cross-border access to broadcasting services in the Internal Market, and, also, what would be the impact of extending the Directive to TV and radio programs provided over the Internet, notably broadcasters’ online services.” 14

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The following section first describes the current country of origin rule enshrined in the Satellite and Cable Directive, and thereafter addressed a number of legal issues that an extension of this rule to audiovisual services offered online would give rise to.

3.1 Current legal framework for satellite broadcasting

Art. 1(2)(b) of the Satellite and Cable Directive establishes a country of origin rule for acts of satellite broadcasting. Communication to the public by satellite is a relevant act only in the Member State where the signals originate, as set out in Art. 1(2)(a). A broadcasting organisation will need to acquire licences only from right holders in the Member State of origin of the signal. However, Art. 1(2)(b) does not rule out that licence fees and other contractual conditions take into account the size of the footprint (i.e. number of countries reached) of the satellite broadcast. On the contrary, recital 17 instructs the parties concerned to “take account of all aspects of the broadcast, such as the actual audience, the potential audience and the language version”. Art. 1(2)(c) confirms that communication to the public takes place even if the programme-carrying signals are encrypted. Therefore, transmitting copyright protected works over satellite-based pay television services is a restricted act.

Art. 1(2)(d) extends the definition of communication to the public by satellite (Art. 1(2)(b)) to cover two situations where the communication actually occurs outside the European Union. The provision seeks to discourage broadcasting organisations from relocating their operations outside the European Union to avoid the application of the Directive (recital 24). If an act of communication to the public occurs outside the European Union, but either the signal is uplinked from within the EU or a broadcasting organisation established in the EU has commissioned the transmission, the communication shall be deemed to have occurred in the Member State where the uplink has taken place or where the broadcasting organisation is established. This legal fiction, however, applies only if the non-EU State where the communication actually occurs does not offer the level of protection provided under Chapter II (most importantly, an exclusive right of communication to the public by satellite). For example, if a broadcaster established in Luxembourg were to use a satellite network owned and operated by an African State to broadcast to European audiences, the broadcast would be deemed to occur in Luxembourg unless the copyright law of the African State provided for an exclusive right of communication to the public by satellite. With respect to satellite broadcasts from outside the EU

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not covered by Art. 1(2)(d), Member States remain free to apply the “Bogsch” (country of reception) theory.

Art. 2 instructs Member States to provide for an exclusive right, under copyright law, to communicate to the public by satellite. This provision is the counterpart to the country-of-origin rule of Art. 1(2)(b). If in the country of origin of the satellite broadcast no such right existed, right holders across the European Union would have no right to authorise or prevent it. Art. 2 has been largely superseded by Art. 3 of the Information Society Directive, which provides for a general right of communication to the public that includes acts of satellite broadcasting.

3.2 Extending the country of origin rule to the Internet: legal issues

Extending the Satellite and Cable Directive’s satellite provisions to the Internet would give rise to various legal issues.

A preliminary question is whether the Directive’s provisions allow an extensive interpretation without the need for amending or revising the Directive. Might the Directive’s country of origin rule already apply to services offered over the Internet? The answer is, patently, no. The country of origin rule enshrined in the Directive applies only to acts of ‘communication to the public by satellite’. Art. 1(2)(a) of the Directive defines this as “the act of introducing, under the control and responsibility of the broadcasting organization, the programme-carrying signals intended for reception by the public into an uninterrupted chain of communication leading to the satellite and down towards the earth.” Moreover, art. 1(1) defines ‘satellite’ as “any satellite operating on frequency bands which, under telecommunications law, are reserved for the broadcast of signals for reception by the public or which are reserved for closed, point-to-point communication.” These definitions are highly technology-specific and preclude any extension by way of legal construction to acts of transmitting content over the (wired) Internet. Any extension of the scope of the Directive’s country of origin rule to the Internet would, therefore, have to be effectuated by amending the provisions of the Directive, or by amending the Information Society Directive, or by another EU legislative act.

Another preliminary observation is that an ‘extended’ Directive would not require a complimentary rule harmonizing the right of communication to the public, as does the present Satellite and Cable Directive for the right of communication to the public by satellite (art. 2). Art. 3 of that Directive provides an exclusive right of communication by satellite to the right holder, who in turn can authorise or prevent it.

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3 of the Information Society Directive has broadly harmonized a general right of communication to the public, which includes a right of making works available to the public online; this general right has by now been implemented by all Member States. Moreover, all Member States have for several years implemented the EU Enforcement Directive of 2004 that establishes minimum standards of enforcement of IP rights, including copyright and neighboring rights, throughout the Union. The current EU legislative framework thus rules out the existence within the EU of ‘copyright havens’ where online content providers seeking lower levels of copyright protection might seek refuge.

Amendment of the Satellite and Cable Directive with the aim of extending its scope to Internet-based services might take different shapes and forms, depending on the intended reach of an extension. Any extension would require, at the very least, the following amendments and revisions:

1. **Definitions**

   Clearly, an extension of the Directive’s country of origin rule would necessitate a thorough rewriting of most or all of the current technology-specific rules of (in particular) art. 1 of the Directive. Depending on the extent of the extension desired, the rule would have to be revised to apply to acts of communication to the public [of works or other subject matter] committed by broadcasting organizations, or – if the focus were on audiovisual services – to acts of communication to the public of audiovisual works.

2. **Place of act of communication to the public**

   The present Directive locates the place of the relevant act of communication to the public by satellite “in the Member State where, under the control and responsibility of the broadcasting organization, the programme-carrying signals are introduced into an uninterrupted chain of communication leading to the satellite and down towards the earth” (art. 1(2)(b)). Transforming this satellite-specific rule into a more general country of origin rule that would apply to all audiovisual services, including those offered online, is not an easy task. Whereas with satellite broadcasting, the locus of the ‘uplink’ that designates the Member States where the ‘uplink’ right is to be cleared, can relatively easily be identified, determining the ‘place of upload’ of an
Internet-based service is by no means a straightforward task, and would probably require a set of more complex – possibly highly technical – rules of attachment.\textsuperscript{18}

Alternatively, one could imagine replacing the present ‘place of uplink’ approach by a rule solely focusing on the \textit{place of establishment} of the entity ‘under the control and responsibility’ of which the online communication occurs. The country of origin rule would thus be available only to service providers that are duly established in one of the Member States of the EU.\textsuperscript{19} Such a rule of application based on place of establishment of the responsible content provider rather than on the locus of ‘uplink’ would also make redundant a special rule for content services originating from outside the European Union, as is currently laid down – in a rather complicated fashion – in art. 1(2)(d) of the Directive. Indeed, art. 1(2)(d)(ii) effectively incorporates a rule based on place of establishment of the broadcasting organization in case no ‘uplink station’ in a Member State is being used.

Either way, for any provider to invoke the country of origin rule the provider would need to be easily identifiable. Here, an amended version of the Directive could refer to art. 5 of the E-Commerce Directive, which requires that providers of information services make available to its recipients, and to competent authorities, information regarding its name and place of establishment.

3. \textit{‘Uninterrupted chain’}

Art. 1(2)(b)) presently requires that an ‘uninterrupted chain’ of communications is preserved from broadcaster to earth receiver. This chain may not be interrupted, for instance by adding content (e.g. advertisements) to the signals, or by storing the signals and retransmitting them after a certain delay. Normal technical procedures relating to programme-carrying signals are, however, not deemed interruptions.

The underlying reason for this rule is to avoid that downstream intermediaries add value to content, and thereby exploit, content originating from a (foreign) content provider under a country of origin rule, without incurring liability for copyright infringement. Obviously, a similar rule guaranteeing that the country of origin rule only applies to the transmitted content service ‘as is’, would have to be developed for audiovisual services offered online. In particular, it should be made clear that downstream intermediaries may not, without further permission of the

\textsuperscript{18} P. Bernt HUGENHOLZ a.o., \textit{The Recasting of Copyright & Related Rights for the Knowledge Economy}, report to the European Commission, DG Internal Market, November 2006, \url{http://ec.europa.eu/internal_market/copyright/docs/studies/etd2005imd195recast_report_2006.pdf}

\textsuperscript{19} Note that this would not prevent duly established European affiliates of non-European providers (such as Google or Netflix) from benefiting from this provision.
(local) right holders, dub or add local language subtitles to audiovisual content services offered online.

4. **Exclude ancillary rights of reproduction**

Another problem with extending the ‘satellite’ rule to the Internet is that transmission over digital networks usually involves not only acts of communication to the public, but also acts of reproduction. This concerns not only the initial act of uploading a work to a server, but also various subsequent acts of temporary or transient copying, as well as acts of downloading works on the users’ end.

Presumably, the mandatory transient copying exception of art. 5(1) of the Information Society Directive would preclude downstream copyright claims by local holders of reproduction rights, but the language of art. 5(1), which is phrased as an exception or limitation, is not very clear.\(^{20}\) As to the reproduction rights involved in the act of uploading works to the Internet, no need to subject these rights to a country of origin rule seems to exist, since the act of uploading is a local act that (normally) does not occur in multiple jurisdictions. By contrast, an ‘extended’ country of origin rule would need to accommodate acts of reproduction on the end users’ side, or else local right holders in individual Member States could invoke their reproduction rights to restrict downloading of content (legally) offered by a foreign content provider – thus frustrating the entire operation of a country of origin rule. One way to solve this problem would be to introduce a mandatory exception permitting lawful users of (audiovisual) services offered online to download and view the content thus offered. Another solution would be to extend the country of origin rule to any rights of reproduction directly ancillary to the use by end users of the works communicated to the public by (qualified) service providers.

5. **Homogenize limitations and exceptions**

Yet another problem associated with extending the Sat-Cab approach to the Internet is that exceptions and limitations that apply locally to works made available online may differ significantly from Member State to Member State.\(^{21}\) For example, fragments of copyright protected audiovisual content posted on YouTube might qualify as legitimate ‘quotations’ in one Member State, while being held illegal in others. Note that art. 5 of the Information Society has failed to provide for full harmonization in this respect. An extension of the country of origin rule

\(^{20}\) IViR, Recasting study, p. 29.

to audiovisual services offered online should therefore ideally coincide with full harmonization of those limitations and exceptions most relevant to such services, notably art. 5(3)(a) [teaching and research], art. 5(3)(c) [media uses], art. 5(3)(d) [quotation], art. 5(3)(i) [incidental uses], and art. 5(3)(k) [parody].

6. **Flanking measures: effectively dealing with DRM**

Art. 1(2)(b) of the Directive precludes that right owners divide the right of communication to the public by satellite into territorially fragmented parts. However, parties do remain free to contractually agree on obligations to apply encryption or other technical means so as to avoid reception by the general public of programme-carrying signals in countries for which the broadcast is not intended. Thus territorial exclusivity and fragmentation can still be achieved, notwithstanding the clear aim of the Directive to create an internal market for transfrontier satellite broadcasting. This has proven to be the Achilles heel of the Directive, as the Commission readily admitted in the 2002 review of the Directive. While praising its success as a mechanism to effectively promote rights clearance across the EU, the Commission observed that in the field of satellite broadcasting – despite the new rules of the Directive – fragmentation along territorial lines has persisted:

A trend is thus emerging whereby producers sell their programmes to broadcasting organisations on condition that satellite transmissions are encrypted so as to ensure that they cannot be received beyond national borders. This encryption enables producers to negotiate the sale of the same programmes with broadcasting organisations in other Member States. 22

As the Commission correctly concluded, the satellite model will work effectively only in combination with certain flanking measures, such as rules conditioning (or even prohibiting) territorial licensing and/or geo-blocking.

How to shape such rules in a revised Directive that would extend the country of origin rule to audiovisual services offered online? One way to do this would be to more strictly apply, or possibly further develop, the anti-trust rules of 101 and 102 TFEU. 23 Indeed, judging from recent news reports the European Commission is already pursuing a policy more critical of territorial market partitioning in competition proceedings instigated against Sky UK and several

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23 See Football Association Premier League Ltd and Others v QC Leisure and Others; and Karen Murphy v Media Protection Services Ltd, ECJ 4 October 2011, joined cases C-403/08 and C-429/08, ECR [2011] I-9083.
Hollywood studios.\textsuperscript{24} In line with this stricter policy, one could envision the codification by the European Commission of more refined rules on territorial partitioning in the form of a Commission Regulation, somewhat similar to the ‘block exemptions’ that prohibit in technology licenses between competitors (inter alia) the exclusive territorial allocation of markets, subject to certain well-defined exceptions.\textsuperscript{25}

However, unjustified geo-blocking and similar market fragmentation will probably not in all cases amount to uncompetitive behavior sanctionable under the EU’s competition rules. A more sophisticated solution therefore would be to base such guidelines not only, or not primarily, on the EU’s competition rules, but also on the general rule of non-discrimination enshrined in art. 18 TFEU. Such rules on (prohibited, or conditionally permitted) geo-blocking and territorial licensing could take the shape of ‘black’ and ‘grey’ lists well known from the field of consumer law.

\textbf{4. Conclusion}

This article has examined a possible extension of the Satellite and Cable Directive’s country of origin rule to audio-visual content services provided online. As Section 2 demonstrates, current forms of geographical discrimination of audio-visual services, by way of geo-blocking or geo-filtering are usually, but not solely, related to the territorial allocation of copyrights and neighboring rights. This, in turn, has its roots in the territorial nature of copyright in the EU, which despite wide-scale harmonization has remained largely intact.

The Satellite and Cable Directive of 1993 offers an interesting model for solving the problems of EU market fragmentation by territorial rights. A satellite broadcast will amount to communication to the public only in the country of origin of the signal, i.e. where the ‘injection’ of the program-carrying signal can be localised. As discussed in Section 3, extending this model to audio-visual services offered online raises a number of legal issues. Apart from the merely technical-legal problems identified, the main issues appear to be (1) identifying the \textit{locus} of the originating service, (2) dealing with downstream reproduction rights, and (3) preventing the persistence of unjustified contractual and/or technical territorial restrictions. Section 3 suggested solutions to all these problems: (1) by replacing the present ‘place of uplink’ approach by a rule

\begin{itemize}
\item \textsuperscript{24} Financial Times, July 23, 2015: ‘Brussels in antitrust case against Sky and six Hollywood studios’.
\end{itemize}
focusing on the place of establishment (within the EU) of the entity ‘under the control and responsibility’ of which the online communication occurs; (2) by either creating a special limitation for, or by extending the country of origin rule to, any rights of reproduction directly ancillary to the use by end users of the works communicated to the public by (qualified) service providers; and (3) by introducing a flanking instrument in the form of a ‘black’ and a ‘grey’ list, identifying instances of (un)justified, and therefore (il)legitimate, geographical discrimination. An ‘extended’ Directive would not require a complimentary rule of substantive copyright law. The Information Society Directive has broadly harmonized a general right of communication to the public, which includes a right of making works available to the public online. Moreover, all Member States have implemented the Enforcement Directive of 2004 that prescribes minimum standards of enforcement of copyright and neighboring rights. The current EU legislative framework thus ensures that no ‘copyright havens’ inside the EU exist, where online content providers seeking lower levels of copyright protection might seek refuge.